



Oxleas NHS Foundation Trust mobilise their community workers with solution from Iosec and Partners

During the last 2 years Oxleas NHS Foundation Trust has been working on providing community based staff with the ability to access and update clinical records securely, whilst working remotely.

Geographically, Oxleas covers over 125 sites across the London Boroughs of Bexley, Bromley, Greenwich and into Kent, so mobile working is crucial to improving patient care whilst maximising efficiency and productivity.

The partnership solution between Iosec's MIA, Servelec's RiO mobile solution and Precise Biometrics' smartcard reader has allowed the Trust to become the first NHS organisation in the country to use the mobile working solution on an iOS platform. This provides safe and secure remote access for clinicians.

The mobile solution reduces the need for clinicians to come into base to gather records as they now do this directly on their tablet device.

Additional benefits include:

- Minimising unnecessary travel time and expenses
- Reducing duplication of administrative tasks
- Maximising data quality by supporting paperless working
- Time gained is now spent on patient care
- Iosec Analytics provides real time usage data to measure success

Oxleas currently have over 1,000 users with plans to extend the service provision to several hundred more. This makes Oxleas the first Trust in the country to use the partnership solution at such scale.

"My ability to be out and about for most of the day certainly benefits my patients. Rather than having to come back to pick up information, to get addresses or phone numbers, I can be more responsive."

Daniel Baptiste, Enteral Feeding Specialist Dietician, Oxleas NHS Foundation Trust



Oxleas provide a wide range of health and social care services in South East London, specialising in community and mental health and learning disability services. They provide care for people of all ages and work closely with a variety of partners to ensure services are well integrated and wide-ranging. Oxleas have a workforce of around 3,500 people including many highly skilled health and social care professionals.

Isosec's MIA stands for Mobile Information Access. Using MIA, clinicians who work in the community are able to securely access patient data. Data is input directly on their mobile device accessed only by their NHS Smartcard. They can do this online or offline with no loss of functionality. MIA pushes that data to the hospital's IT system to avoid duplication of administration and enhance data quality.



Servelec Healthcare's RiO EPR solution operates across NHS care settings, including Community, Mental Health and Child Health, supporting professionals in the delivery of converged care. Its core features supply the necessary functionality to support the paperless agenda, ensuring patient records can be shared appropriately. RiO delivers information securely in a browser, portal or on a mobile device.

Tactivo is a product portfolio of smart card readers for iPhone, iPad and Android that enable convenient and secure mobility in organizations using smartcards to login to IT systems. Tactivo meets the strict requirements of organisations within the healthcare sector for mobile login through two-factor authentication with smartcards, contributing to a more efficient and better working environment, enhanced information security and reduced operating costs.



"I think the partnership working with Isosec and Precise Biometrics has been really useful, we are the first trust to use the mobile solution on iPads at scale here in the UK and as a result of that we've had a few niggles along the way. The support that we've had from the companies has been really useful and it has felt like we've worked in partnership rather than us trying to find things out on our own and that's been really helpful for us."

*Sue Horbury, Programme Manager for Telehealth and Remote Working
Oxleas NHS Foundation Trust*

For more information you can watch the Oxleas Case Study video on the Isosec website. To request a MIA demo please contact Isosec on the details below.

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